Install Virtual Private Network (VPN) software

What is VPN and do i need it?

For information security reasons, some of the systems and services provided by the district are not available directly from the Internet. In order to access these services from outside the District you need to have a software that creates a Virtual Private Network (VPN). This basically creates a secure tunnel between your computer and district network thereby 'extending' the district network to your location enabling you to access information securely. You only need VPN software if you need to access these services/systems:

- Colleague
- Will use softphone (answer phone calls on your computer)
- · Access to shared drives located at the college or district office
- Onbase Imaging system
- SQL Reporting services

🤱 If your device is district owned you may already have VPN installed, if not please contact your College IT help desk

Prerequisites

- 1. Good and stable connection to Internet (if there is any disruption your VPN connection will disconnect causing other system/services that you are using to disconnect as well)
- 2. You MUST have the latest anti-virus software installed on your computer
- 3. Computer must have been scanned by the anti-virus software within the last 7 days
- 4. Your computer's internal firewall must be turned ON (instructions)

Once you have all of the above then you may follow the instructions below to install

Instructions:

Install VPN software on home computer

Open a Google Chrome web browser and go to: https://dopan.4cd.edu/

Login with your InSite Username and Password.

paloalto							
GlobalProtect Portal							
Username	jsmith321						
Password							
	LOG IN						

Based on your operating system, click on one of links as shown below.



To determine if you have Windows 32 bit or 64 bit, right click on the Windows Start button and then click on System.



P Type here to search

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Apps and Features	
Power Options	
Event Viewer	
System	
Device Manager	
Network Connections	
Disk Management	
Computer Management	
Windows PowerShell	
Windows PowerShell (Admin)	
Windows PowerShell (Admin) Task Manager	
Windows PowerShell (Admin) Task Manager Settings	
Windows PowerShell (Admin) Task Manager Settings File Explorer	
Windows PowerShell (Admin) Task Manager Settings File Explorer Search	
Windows PowerShell (Admin) Task Manager Settings File Explorer Search Run	
Windows PowerShell (Admin) Task Manager Settings File Explorer Search Run Shut down or sign out	
 Windows PowerShell (Admin) Task Manager Settings File Explorer Search Run Shut down or sign out	_ >

Under $\ensuremath{\text{Device specifications}}$ you will find $\ensuremath{\text{System type}}.$

Device specifications

Device name	DO16894IT-JS
Processor	Intel(R) Core(TM) i5-4570 CPU @ 3.20GHz 3.19 GHz
Installed RAM	16.0 GB
Device ID	2C724362-D8C4-4845-B433-4497BE2D98CE
Product ID	00328-20090-00000-AA328
System type	64-bit operating system, x64-based processor
Pen and touch	Pen and touch support with 10 touch points

After clicking on the appropriate link above, you will be asked to save the .msi file.

File name:	GlobalProtect64.msi	~
Save as type:	Windows Installer Package (*.msi)	~
∧ Hide Folders	Save Cancel	

Next, navigate to where you downloaded the file and double click it.

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When the dialogue box appears, continue to click Next until the software has been installed.

GlobalProtect				×
Welcome to the GlobalProtect	Setup Wizard	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	aloa	lto
The installer will guide you through the steps requir computer.	ed to install GlobalProtec	t v5.0.5 o	n your	
WARNING: This computer program is protected by Unauthorized duplication or distribution of this prog or criminal penalties, and will be prosecuted to the Ca	copyright law and interr am, or any portion of it, i naximum extent possible cel < Back	national tre may result under the	aties. in severe law. <u>N</u> ext >	civil

Once you have successfully installed the GlobalProtect software, click on the link below to learn how to connect.

How to connect to VPN AFTER you install VPN Software