

## CCC Annual Student Satisfaction Survey Fall 2012

### 1. Overall, how satisfied are you with your academic experience at Contra Costa College?

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	66	24.3%						
Satisfied	139	51.1%						
Neutral	61	22.4%						
Dissatisfied	3	1.1%						
Very dissatisfied	0	0.0%						
Not Applicable	2	0.7%						
No Response	1	0.4%						

### 2. How satisfied are you with your social experience at Contra Costa College?

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	50	18.4%						
Satisfied	112	41.2%						
Neutral	85	31.3%						
Dissatisfied	14	5.1%						
Very dissatisfied	4	1.5%						
Not Applicable	6	2.2%						
No Response	1	0.4%						

### 3. How satisfied are you with the physical environment at Contra Costa College?

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	45	16.5%						
Satisfied	106	39.0%						
Neutral	91	33.5%						
Dissatisfied	21	7.7%						
Very dissatisfied	6	2.2%						
Not Applicable	2	0.7%						
No Response	1	0.4%						

### 4. How satisfied are you with the quality of the faculty at Contra Costa College?

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	69	25.4%						
Satisfied	110	40.4%						
Neutral	80	29.4%						
Dissatisfied	10	3.7%						
Very dissatisfied	0	0.0%						
Not Applicable	2	0.7%						
No Response	1	0.4%						

### 5. How satisfied are you with the quality of the academic programs at Contra Costa College?

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	59	21.7%						
Satisfied	116	42.6%						
Neutral	71	26.1%						
Dissatisfied	14	5.1%						
Very dissatisfied	3	1.1%						
Not Applicable	8	2.9%						
No Response	1	0.4%						

### 6. How satisfied were you with the Matriculation process (assessment and orientation)?

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	40	14.7%						
Satisfied	81	29.8%						
Neutral	102	37.5%						
Dissatisfied	18	6.6%						
Very dissatisfied	4	1.5%						
Not Applicable	26	9.6%						
No Response	1	0.4%						

### 7. Overall quality of instruction.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	67	24.6%						
Satisfied	110	40.4%						
Neutral	81	29.8%						
Dissatisfied	7	2.6%						
Very dissatisfied	0	0.0%						
Not Applicable	2	0.7%						
No Response	5	1.8%						

8. Quality of teaching by faculty in your major area.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	90	33.1%						
Satisfied	108	39.7%						
Neutral	51	18.8%						
Dissatisfied	13	4.8%						
Very dissatisfied	1	0.4%						
Not Applicable	7	2.6%						
No Response	2	0.7%						

9. Quality of teaching by faculty in your other courses in Contra Costa College.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	49	18.0%						
Satisfied	109	40.1%						
Neutral	92	33.8%						
Dissatisfied	10	3.7%						
Very dissatisfied	3	1.1%						
Not Applicable	8	2.9%						
No Response	1	0.4%						

10. Your level of satisfaction with courses in your major area.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	76	27.9%						
Satisfied	111	40.8%						
Neutral	62	22.8%						
Dissatisfied	7	2.6%						
Very dissatisfied	2	0.7%						
Not Applicable	12	4.4%						
No Response	2	0.7%						

11. Your satisfaction with required courses outside your major area (general education requirements).

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	35	12.9%						
Satisfied	97	35.7%						
Neutral	103	37.9%						
Dissatisfied	15	5.5%						
Very dissatisfied	1	0.4%						
Not Applicable	18	6.6%						
No Response	3	1.1%						

12. Information your instructors give you about course requirements (grading, attendance requirements, and style of instruction).

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	74	27.2%						
Satisfied	134	49.3%						
Neutral	53	19.5%						
Dissatisfied	8	2.9%						
Very dissatisfied	1	0.4%						
Not Applicable	0	0.0%						
No Response	2	0.7%						

13. Relevance of classes to your career goals and objectives.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	54	19.9%						
Satisfied	108	39.7%						
Neutral	82	30.1%						
Dissatisfied	16	5.9%						
Very dissatisfied	4	1.5%						
Not Applicable	6	2.2%						
No Response	2	0.7%						

14. Getting the courses you need in the sequence you should take them.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	56	20.6%						
Satisfied	109	40.1%						
Neutral	75	27.6%						
Dissatisfied	21	7.7%						
Very dissatisfied	8	2.9%						
Not Applicable	1	0.4%						
No Response	2	0.7%						

15. Advising from an instructor.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	71	26.1%						
Satisfied	95	34.9%						
Neutral	82	30.1%						
Dissatisfied	19	7.0%						
Very dissatisfied	1	0.4%						
Not Applicable	2	0.7%						
No Response	2	0.7%						

16. Academic counseling in the counseling center.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	46	16.9%						
Satisfied	76	27.9%						
Neutral	95	34.9%						
Dissatisfied	24	8.8%						
Very dissatisfied	9	3.3%						
Not Applicable	21	7.7%						
No Response	1	0.4%						

17. Accuracy of information about requirements in your major from a counselor.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	49	18.0%						
Satisfied	75	27.6%						
Neutral	87	32.0%						
Dissatisfied	21	7.7%						
Very dissatisfied	9	3.3%						
Not Applicable	28	10.3%						
No Response	3	1.1%						

18. General helpfulness of faculty.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	47	17.3%						
Satisfied	139	51.1%						
Neutral	67	24.6%						
Dissatisfied	8	2.9%						
Very dissatisfied	6	2.2%						
Not Applicable	4	1.5%						
No Response	1	0.4%						

19. Availability of faculty for discussions outside of class.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	41	15.1%						
Satisfied	101	37.1%						
Neutral	83	30.5%						
Dissatisfied	23	8.5%						
Very dissatisfied	6	2.2%						
Not Applicable	15	5.5%						
No Response	3	1.1%						

20. Availability of faculty office hours.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	49	18.0%						
Satisfied	108	39.7%						
Neutral	74	27.2%						
Dissatisfied	21	7.7%						
Very dissatisfied	6	2.2%						
Not Applicable	10	3.7%						
No Response	4	1.5%						

21. Tutoring services.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	33	12.1%						
Satisfied	87	32.0%						
Neutral	84	30.9%						
Dissatisfied	18	6.6%						
Very dissatisfied	7	2.6%						
Not Applicable	42	15.4%						
No Response	1	0.4%						

22. Opportunities to work with other students in groups or teams.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	58	21.3%						
Satisfied	106	39.0%						
Neutral	78	28.7%						
Dissatisfied	9	3.3%						
Very dissatisfied	6	2.2%						
Not Applicable	13	4.8%						
No Response	2	0.7%						

23. The classroom environment (lighting, heating/cooling, cleanliness, comfort of seats).

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	34	12.5%						
Satisfied	88	32.4%						
Neutral	69	25.4%						
Dissatisfied	51	18.8%						
Very dissatisfied	26	9.6%						
Not Applicable	2	0.7%						
No Response	2	0.7%						

24. Quality of specially equipped classrooms (labs, training facilities).

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	54	19.9%						
Satisfied	106	39.0%						
Neutral	77	28.3%						
Dissatisfied	22	8.1%						
Very dissatisfied	6	2.2%						
Not Applicable	3	1.1%						
No Response	4	1.5%						

25. Use of technology in the classroom.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	47	17.3%						
Satisfied	102	37.5%						
Neutral	79	29.0%						
Dissatisfied	30	11.0%						
Very dissatisfied	9	3.3%						
Not Applicable	2	0.7%						
No Response	3	1.1%						

26. Availability of computers in the skills and computer labs.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	48	17.6%						
Satisfied	93	34.2%						
Neutral	69	25.4%						
Dissatisfied	44	16.2%						
Very dissatisfied	7	2.6%						
Not Applicable	8	2.9%						
No Response	3	1.1%						

27. Obtaining help using computers while in these labs.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	40	14.7%						
Satisfied	109	40.1%						
Neutral	88	32.4%						
Dissatisfied	15	5.5%						
Very dissatisfied	5	1.8%						
Not Applicable	14	5.1%						
No Response	1	0.4%						

28. Availability of needed reference materials in the library.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	41	15.1%						
Satisfied	108	39.7%						
Neutral	84	30.9%						
Dissatisfied	10	3.7%						
Very dissatisfied	7	2.6%						
Not Applicable	19	7.0%						
No Response	3	1.1%						

29. Library hours.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	40	14.7%						
Satisfied	95	34.9%						
Neutral	66	24.3%						
Dissatisfied	39	14.3%						
Very dissatisfied	14	5.1%						
Not Applicable	16	5.9%						
No Response	2	0.7%						

30. Spaces available for individual and group study.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	37	13.6%						
Satisfied	102	37.5%						
Neutral	86	31.6%						
Dissatisfied	27	9.9%						
Very dissatisfied	6	2.2%						
Not Applicable	11	4.0%						
No Response	3	1.1%						

31. The overall process of registering for class.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	42	15.4%						
Satisfied	103	37.9%						
Neutral	82	30.1%						
Dissatisfied	30	11.0%						
Very dissatisfied	11	4.0%						
Not Applicable	3	1.1%						
No Response	1	0.4%						

32. The process of applying for financial aid.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	25	9.2%						
Satisfied	50	18.4%						
Neutral	75	27.6%						
Dissatisfied	36	13.2%						
Very dissatisfied	27	9.9%						
Not Applicable	57	21.0%						
No Response	2	0.7%						

33. The process of paying for classes.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	36	13.2%						
Satisfied	84	30.9%						
Neutral	91	33.5%						
Dissatisfied	28	10.3%						
Very dissatisfied	10	3.7%						
Not Applicable	20	7.4%						
No Response	3	1.1%						

34. Course placement based on assessment results (English, Math and /or ESL).

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	28	10.3%						
Satisfied	72	26.5%						
Neutral	100	36.8%						
Dissatisfied	24	8.8%						
Very dissatisfied	12	4.4%						
Not Applicable	34	12.5%						
No Response	2	0.7%						

35. Getting through to staff on the telephone.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	14	5.1%						
Satisfied	54	19.9%						
Neutral	94	34.6%						
Dissatisfied	35	12.9%						
Very dissatisfied	28	10.3%						
Not Applicable	44	16.2%						
No Response	3	1.1%						

36. The general helpfulness of CCC staff.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	41	15.1%						
Satisfied	100	36.8%						
Neutral	102	37.5%						
Dissatisfied	13	4.8%						
Very dissatisfied	4	1.5%						
Not Applicable	8	2.9%						
No Response	4	1.5%						

37. Information about career and job opportunities.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	17	6.3%						
Satisfied	76	27.9%						
Neutral	101	37.1%						
Dissatisfied	44	16.2%						
Very dissatisfied	9	3.3%						
Not Applicable	23	8.5%						
No Response	2	0.7%						

38. Counseling services for personal problems.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	17	6.3%						
Satisfied	53	19.5%						
Neutral	101	37.1%						
Dissatisfied	17	6.3%						
Very dissatisfied	6	2.2%						
Not Applicable	75	27.6%						
No Response	3	1.1%						

39. Opportunities to engage in extra-curricular activities (student activities, organizations, clubs, etc.).

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	20	7.4%						
Satisfied	73	26.8%						
Neutral	107	39.3%						
Dissatisfied	18	6.6%						
Very dissatisfied	7	2.6%						
Not Applicable	43	15.8%						
No Response	4	1.5%						

40. Opportunities to attend campus cultural events (outside speakers, concerts, films, etc.).

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	23	8.5%						
Satisfied	65	23.9%						
Neutral	123	45.2%						
Dissatisfied	22	8.1%						
Very dissatisfied	5	1.8%						
Not Applicable	32	11.8%						
No Response	2	0.7%						

41. Space for relaxing or socializing between classes.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	27	9.9%						
Satisfied	87	32.0%						
Neutral	85	31.3%						
Dissatisfied	41	15.1%						
Very dissatisfied	15	5.5%						
Not Applicable	15	5.5%						
No Response	2	0.7%						

42. Availability of recreational opportunities and facilities.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	17	6.3%						
Satisfied	59	21.7%						
Neutral	115	42.3%						
Dissatisfied	37	13.6%						
Very dissatisfied	12	4.4%						
Not Applicable	28	10.3%						
No Response	4	1.5%						

43. Being able to get the books you need from the campus bookstore.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	43	15.8%						
Satisfied	93	34.2%						
Neutral	77	28.3%						
Dissatisfied	29	10.7%						
Very dissatisfied	10	3.7%						
Not Applicable	18	6.6%						
No Response	2	0.7%						

44. How safe do you feel on campus?

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	29	10.7%						
Satisfied	84	30.9%						
Neutral	101	37.1%						
Dissatisfied	32	11.8%						
Very dissatisfied	21	7.7%						
Not Applicable	2	0.7%						
No Response	3	1.1%						

45. Availability of parking on campus.

Response	Frequency	Percent	0	20	40	60	80	100
Very satisfied	27	9.9%						
Satisfied	56	20.6%						
Neutral	73	26.8%						
Dissatisfied	40	14.7%						
Very dissatisfied	45	16.5%						
Not Applicable	26	9.6%						
No Response	5	1.8%						

46. Asked an instructor for comments and criticisms about your work.

Response	Frequency	Percent	0	20	40	60	80	100
Never	42	15.4%						
1-2 times	128	47.1%						
3-4 times	55	20.2%						
5+ times	44	16.2%						
No Response	3	1.1%						

47. Discussed ideas for a term paper or other class projects with a faculty member outside of class hours.

Response	Frequency	Percent	0	20	40	60	80	100
Never	95	34.9%						
1-2 times	108	39.7%						
3-4 times	44	16.2%						
5+ times	22	8.1%						
No Response	3	1.1%						

48. Met with a faculty member to collaborate on a research or creative project.

Response	Frequency	Percent	0	20	40	60	80	100
Never	159	58.5%						
1-2 times	69	25.4%						
3-4 times	29	10.7%						
5+ times	12	4.4%						
No Response	3	1.1%						

49. Worked on class assignments or studied with other students from one of your classes outside of class.

Response	Frequency	Percent	0	20	40	60	80	100
Never	40	14.7%						
1-2 times	90	33.1%						
3-4 times	55	20.2%						
5+ times	83	30.5%						
No Response	4	1.5%						

50. Wrote a paper of at least 5 pages for a class.

Response	Frequency	Percent	0	20	40	60	80	100
Never	82	30.1%						
1-2 times	69	25.4%						
3-4 times	56	20.6%						
5+ times	62	22.8%						
No Response	3	1.1%						

51. Discussed what you were learning in class with friends, family or co-workers who are not in school.

Response	Frequency	Percent	0	20	40	60	80	100
Never	26	9.6%						
1-2 times	64	23.5%						
3-4 times	58	21.3%						
5+ times	120	44.1%						
No Response	4	1.5%						

52. Read an academic article or book that was not assigned.

Response	Frequency	Percent	0	20	40	60	80	100
Never	60	22.1%						
1-2 times	111	40.8%						
3-4 times	49	18.0%						
5+ times	49	18.0%						
No Response	3	1.1%						

53. Summarized major points of information in your readings or class note.

Response	Frequency	Percent	0	20	40	60	80	100
Never	27	9.9%						
1-2 times	78	28.7%						
3-4 times	79	29.0%						
5+ times	85	31.3%						
No Response	3	1.1%						

54. Did research for a class paper in the library.

Response	Frequency	Percent	0	20	40	60	80	100
Never	64	23.5%						
1-2 times	69	25.4%						
3-4 times	55	20.2%						
5+ times	81	29.8%						
No Response	3	1.1%						

55. My classes are challenging.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	49	18.0%						
Agree	145	53.3%						
Neutral	66	24.3%						
Disagree	11	4.0%						
Strongly disagree	1	0.4%						
No Response	0	0.0%						

56. My instructors provide enough feedback to me on my class work.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	51	18.8%						
Agree	128	47.1%						
Neutral	70	25.7%						
Disagree	20	7.4%						
Strongly disagree	3	1.1%						
No Response	0	0.0%						

57. I feel I am getting a richer academic experience at CCC than would be possible at other area colleges and universities.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	44	16.2%						
Agree	73	26.8%						
Neutral	106	39.0%						
Disagree	35	12.9%						
Strongly disagree	13	4.8%						
No Response	1	0.4%						

58. Faculty members are serious about treating male and female students equally.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	90	33.1%						
Agree	99	36.4%						
Neutral	67	24.6%						
Disagree	10	3.7%						
Strongly disagree	4	1.5%						
No Response	2	0.7%						

59. Male students tend to get more feedback about their performance than female students do.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	3	1.1%						
Agree	13	4.8%						
Neutral	97	35.7%						
Disagree	94	34.6%						
Strongly disagree	64	23.5%						
No Response	1	0.4%						

60. Female students tend to get more feedback about their performance than male students do.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	7	2.6%						
Agree	20	7.4%						
Neutral	89	32.7%						
Disagree	96	35.3%						
Strongly disagree	60	22.1%						
No Response	0	0.0%						



61. Sex discrimination is a big problem.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	20	7.4%						
Agree	23	8.5%						
Neutral	63	23.2%						
Disagree	74	27.2%						
Strongly disagree	92	33.8%						
No Response	0	0.0%						

62. There is a big problem of discrimination against gays and lesbians at CCC.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	3	1.1%						
Agree	13	4.8%						
Neutral	70	25.7%						
Disagree	98	36.0%						
Strongly disagree	87	32.0%						
No Response	1	0.4%						

63. Most faculty are supportive of students who want to balance their family, work and education.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	49	18.0%						
Agree	95	34.9%						
Neutral	107	39.3%						
Disagree	15	5.5%						
Strongly disagree	5	1.8%						
No Response	1	0.4%						

64. CCC does enough to recruit and retain minority students.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	40	14.7%						
Agree	62	22.8%						
Neutral	137	50.4%						
Disagree	21	7.7%						
Strongly disagree	12	4.4%						
No Response	0	0.0%						

65. CCC does enough to recruit and retain minority faculty and staff.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	36	13.2%						
Agree	65	23.9%						
Neutral	143	52.6%						
Disagree	18	6.6%						
Strongly disagree	9	3.3%						
No Response	1	0.4%						

66. Faculty appropriately include multicultural perspectives and the contributions of minority group individuals into their curriculum and classroom discussions.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	29	10.7%						
Agree	86	31.6%						
Neutral	141	51.8%						
Disagree	7	2.6%						
Strongly disagree	5	1.8%						
No Response	4	1.5%						

67. Racist incidents are a problem on campus.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	11	4.0%						
Agree	19	7.0%						
Neutral	85	31.3%						
Disagree	93	34.2%						
Strongly disagree	64	23.5%						
No Response	0	0.0%						

68. Racist incidents that occur on campus are most likely to be initiated by non-minority staff, faculty or students.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	11	4.0%						
Agree	16	5.9%						
Neutral	111	40.8%						
Disagree	69	25.4%						
Strongly disagree	61	22.4%						
No Response	4	1.5%						

69. In general, I think that race relations are good at CCC.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	61	22.4%						
Agree	115	42.3%						
Neutral	80	29.4%						
Disagree	11	4.0%						
Strongly disagree	5	1.8%						
No Response	0	0.0%						

70. In the library and bookstore on campus, I see books that are written from a variety (such as racial, ethnic, gender, political, religious, etc.) of viewpoints.

Response	Frequency	Percent	0	20	40	60	80	100
Strongly agree	41	15.1%						
Agree	83	30.5%						
Neutral	117	43.0%						
Disagree	17	6.3%						
Strongly disagree	11	4.0%						
No Response	3	1.1%						

71. Do you think CCC should prohibit smoking on the entire campus, except in designated parking lots?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	150	55.1%						
Not sure	65	23.9%						
No	41	15.1%						
Disagree	16	5.9%						
No Response	0	0.0%						

Scale 1 - 72a. Comprehending, interpreting and analyzing text (books,

Response	Frequency	Percent	0	20	40	60	80	100
No growth	8	2.9%						
A little growth	38	14.0%						
Some growth	103	37.9%						
A lot of growth	84	30.9%						
A great deal of growth	35	12.9%						
No Response	4	1.5%						

Scale 2 - 72b. How often have you engaged in these activities?

Response	Frequency	Percent	0	20	40	60	80	100
Never	14	5.1%						
Seldom	29	10.7%						
Occasionally	87	32.0%						
Often	78	28.7%						
Very often	49	18.0%						
No Response	15	5.5%						

Scale 1 - 73a. Speaking to a large group setting.

Response	Frequency	Percent	0	20	40	60	80	100
No growth	29	10.7%						
A little growth	49	18.0%						
Some growth	94	34.6%						
A lot of growth	60	22.1%						
A great deal of growth	35	12.9%						
No Response	5	1.8%						

Scale 2 - 73b. How often have you engaged in these activities?

Response	Frequency	Percent	0	20	40	60	80	100
Never	23	8.5%						
Seldom	69	25.4%						
Occasionally	97	35.7%						
Often	48	17.6%						
Very often	19	7.0%						
No Response	16	5.9%						

Scale 1 - 74a. Speaking in a small group setting.

Response	Frequency	Percent	0	20	40	60	80	100
No growth	18	6.6%						
A little growth	43	15.8%						
Some growth	87	32.0%						
A lot of growth	77	28.3%						
A great deal of growth	42	15.4%						
No Response	5	1.8%						

Scale 2 - 74b. How often have you engaged in these activities?

Response	Frequency	Percent	0	20	40	60	80	100
Never	11	4.0%						
Seldom	38	14.0%						
Occasionally	85	31.3%						
Often	77	28.3%						
Very often	44	16.2%						
No Response	17	6.3%						

Scale 1 - 75a. Solving quantitative problems (using mathematics,

Response	Frequency	Percent	0	20	40	60	80	100
No growth	24	8.8%						
A little growth	39	14.3%						
Some growth	94	34.6%						
A lot of growth	75	27.6%						
A great deal of growth	31	11.4%						
No Response	9	3.3%						

Scale 2 - 75b. How often have you engaged in these activities?

Response	Frequency	Percent	0	20	40	60	80	100
Never	23	8.5%						
Seldom	34	12.5%						
Occasionally	84	30.9%						
Often	71	26.1%						
Very often	42	15.4%						
No Response	18	6.6%						

Scale 1 - 76a. Computer skills.

Response	Frequency	Percent	0	20	40	60	80	100
No growth	38	14.0%						
A little growth	44	16.2%						
Some growth	86	31.6%						
A lot of growth	56	20.6%						
A great deal of growth	43	15.8%						
No Response	5	1.8%						

Scale 2 - 76b. How often have you engaged in these activities?

Response	Frequency	Percent	0	20	40	60	80	100
Never	17	6.3%						
Seldom	36	13.2%						
Occasionally	61	22.4%						
Often	59	21.7%						
Very often	80	29.4%						
No Response	19	7.0%						

Scale 1 - 77a. Using information technologies (like e-mail, web, computers,

Response	Frequency	Percent	0	20	40	60	80	100
No growth	30	11.0%						
A little growth	46	16.9%						
Some growth	64	23.5%						
A lot of growth	72	26.5%						
A great deal of growth	53	19.5%						
No Response	7	2.6%						

Scale 2 - 77b. How often have you engaged in these activities?

Response	Frequency	Percent	0	20	40	60	80	100
Never	15	5.5%						
Seldom	23	8.5%						
Occasionally	50	18.4%						
Often	73	26.8%						
Very often	94	34.6%						
No Response	17	6.3%						

Scale 1 - 78a. Analyzing complex issues and making informed decisions.

Response	Frequency	Percent	0	20	40	60	80	100
No growth	17	6.3%						
A little growth	59	21.7%						
Some growth	107	39.3%						
A lot of growth	57	21.0%						
A great deal of growth	27	9.9%						
No Response	5	1.8%						

Scale 2 - 78b. How often have you engaged in these activities?

Response	Frequency	Percent	0	20	40	60	80	100
Never	14	5.1%						
Seldom	40	14.7%						
Occasionally	90	33.1%						
Often	64	23.5%						
Very often	46	16.9%						
No Response	18	6.6%						

Scale 1 - 79a. Using information from different sources to reach seasoned

Response	Frequency	Percent	0	20	40	60	80	100
No growth	16	5.9%						
A little growth	51	18.8%						
Some growth	89	32.7%						
A lot of growth	71	26.1%						
A great deal of growth	36	13.2%						
No Response	9	3.3%						

Scale 2 - 79b. How often have you engaged in these activities?

Response	Frequency	Percent	0	20	40	60	80	100
Never	11	4.0%						
Seldom	42	15.4%						
Occasionally	87	32.0%						
Often	65	23.9%						
Very often	49	18.0%						
No Response	18	6.6%						

Scale 1 - 80a. Using knowledge and understanding in order to generate and

Response	Frequency	Percent	0	20	40	60	80	100
No growth	13	4.8%						
A little growth	42	15.4%						
Some growth	104	38.2%						
A lot of growth	69	25.4%						
A great deal of growth	35	12.9%						
No Response	9	3.3%						

Scale 2 - 80b. How often have you engaged in these activities?

Response	Frequency	Percent	0	20	40	60	80	100
Never	15	5.5%						
Seldom	36	13.2%						
Occasionally	87	32.0%						
Often	64	23.5%						
Very often	48	17.6%						
No Response	22	8.1%						

Scale 1 - 81a. In depth understanding of your major field of study.

Response	Frequency	Percent	0	20	40	60	80	100
No growth	21	7.7%						
A little growth	36	13.2%						
Some growth	89	32.7%						
A lot of growth	79	29.0%						
A great deal of growth	41	15.1%						
No Response	6	2.2%						

Scale 2 - 81b. How often have you engaged in these activities?

Response	Frequency	Percent	0	20	40	60	80	100
Never	19	7.0%						
Seldom	36	13.2%						
Occasionally	84	30.9%						
Often	67	24.6%						
Very often	46	16.9%						
No Response	20	7.4%						

Scale 1 - 82a. In depth understanding of your major field of study.

Response	Frequency	Percent	0	20	40	60	80	100
No growth	21	7.7%						
A little growth	44	16.2%						
Some growth	98	36.0%						
A lot of growth	67	24.6%						
A great deal of growth	37	13.6%						
No Response	5	1.8%						

Scale 2 - 82b. How often have you engaged in these activities?

Response	Frequency	Percent	0	20	40	60	80	100
Never	18	6.6%						
Seldom	47	17.3%						
Occasionally	81	29.8%						
Often	71	26.1%						
Very often	38	14.0%						
No Response	17	6.3%						

Scale 1 - 83a. Staying calm when dealing with conflict and frustration.

Response	Frequency	Percent	0	20	40	60	80	100
No growth	26	9.6%						
A little growth	45	16.5%						
Some growth	88	32.4%						
A lot of growth	61	22.4%						
A great deal of growth	42	15.4%						
No Response	10	3.7%						

Scale 2 - 83b. How often have you engaged in these activities?

Response	Frequency	Percent	0	20	40	60	80	100
Never	16	5.9%						
Seldom	43	15.8%						
Occasionally	91	33.5%						
Often	58	21.3%						
Very often	49	18.0%						
No Response	15	5.5%						

Scale 1 - 84a. Recognizing the importance of values and ethics in making

Response	Frequency	Percent	0	20	40	60	80	100
No growth	18	6.6%						
A little growth	44	16.2%						
Some growth	90	33.1%						
A lot of growth	69	25.4%						
A great deal of growth	42	15.4%						
No Response	9	3.3%						

Scale 2 - 84b. How often have you engaged in these activities?

Response	Frequency	Percent	0	20	40	60	80	100
Never	14	5.1%						
Seldom	36	13.2%						
Occasionally	92	33.8%						
Often	73	26.8%						
Very often	42	15.4%						
No Response	15	5.5%						

Scale 1 - 85a. Recognizing the importance of the arts (design, art, music,

Response	Frequency	Percent	0	20	40	60	80	100
No growth	38	14.0%						
A little growth	48	17.6%						
Some growth	80	29.4%						
A lot of growth	57	21.0%						
A great deal of growth	41	15.1%						
No Response	8	2.9%						

Scale 2 - 85b. How often have you engaged in these activities?

Response	Frequency	Percent	0	20	40	60	80	100
Never	30	11.0%						
Seldom	52	19.1%						
Occasionally	89	32.7%						
Often	49	18.0%						
Very often	37	13.6%						
No Response	15	5.5%						

86. On the average, how many hours per week do you study outside of class.

Response	Frequency	Percent	0	20	40	60	80	100
None	6	2.2%						
1-3	70	25.7%						
4-6	97	35.7%						
7-9	54	19.9%						
10+	44	16.2%						
No Response	1	0.4%						

87. Do you intend to complete a Certificate, AA or AS degree program at CCC?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	229	84.2%						
No	43	15.8%						
No Response	0	0.0%						

88. Are you planning on transferring to a UC, CSU or private university?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	186	68.4%						
No	85	31.3%						
No Response	1	0.4%						

89. Are you following a Career Technical Education (CTE)/Vocational Education major?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	86	31.6%						
No	183	67.3%						
No Response	3	1.1%						

90. If you answered yes to either of the last two questions will you receive your degree in the Spring or Summer of this year?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	59	21.7%						
No	195	71.7%						
No Response	18	6.6%						

91. Do you plan to re-enroll at CCC next Fall?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	217	79.8%						
No	52	19.1%						
No Response	3	1.1%						

92. Are you currently working for pay? (NOTE: if NO, skip to questions 97)

Response	Frequency	Percent	0	20	40	60	80	100
Yes	118	43.4%						
No	140	51.5%						
No Response	14	5.1%						

93. How many hours per week on average do you work for pay?

Response	Frequency	Percent	0	20	40	60	80	100
1-6	27	9.9%						
7-13	22	8.1%						
14-20	22	8.1%						
21-26	28	10.3%						
27-33	14	5.1%						
34+	28	10.3%						
No Response	131	48.2%						

94. How many jobs are you currently holding?

Response	Frequency	Percent	0	20	40	60	80	100
1-2	130	47.8%						
3+	3	1.1%						
No Response	139	51.1%						

95. Do you consider yourself to be primarily a student who is working, or a worker who is going to school?

Response	Frequency	Percent	0	20	40	60	80	100
A student who is working	101	37.1%						
A worker who is going to school	38	14.0%						
No Response	133	48.9%						

96. Is your employer currently reimbursing all, some or none of your college tuition?

Response	Frequency	Percent	0	20	40	60	80	100
All	5	1.8%						
Some	19	7.0%						
None	117	43.0%						
No Response	131	48.2%						

97. What is your marital status?

Response	Frequency	Percent	0	20	40	60	80	100
Single, never married	226	83.1%						
Married	28	10.3%						
Separated, widowed or divorced	10	3.7%						
No Response	8	2.9%						

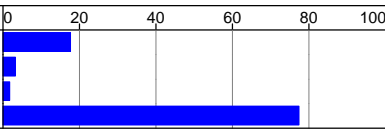
98. Do you live with a spouse or partner?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	52	19.1%						
No	217	79.8%						
No Response	3	1.1%						

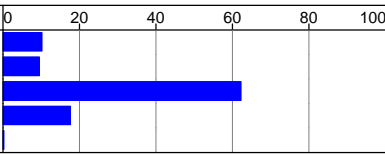
99. Do you have children at home?

Response	Frequency	Percent	0	20	40	60	80	100
Yes	57	21.0%						
No	211	77.6%						
No Response	4	1.5%						

100. If yes, how many?

Response	Frequency	Percent	0	20	40	60	80	100
1-2	48	17.6%						
3-4	9	3.3%						
5+	5	1.8%						
No Response	210	77.2%						

101. Has either your mother or your father completed a two-year or four-year college or university college?

Response	Frequency	Percent	0	20	40	60	80	100
Mother	28	10.3%						
Father	26	9.6%						
Neither	169	62.1%						
Both	48	17.6%						
No Response	1	0.4%						